

Administrative Office of the Courts



INVESTIGATION SUMMARY, DETERMINATION, PROBABLE CAUSE REVIEW, AND RECOMMENDATION REPORT

Complaint Nos. 23-D014 through 23-D023

School Nos. [REDACTED]

**February 3, 2025
Certification and Licensing Division**

**ARIZONA SUPREME COURT
ADMINISTRATIVE OFFICE OF THE COURTS
INVESTIGATION SUMMARY, DETERMINATION, PROBABLE
CAUSE REVIEW, AND RECOMMENDATION REPORT**

CERTIFICATE HOLDER INFORMATION	Certificate Holders:	Fast Affordable Online Traffic School AZ Best Affordable Online Super Duper Quick & Easy Easy Breezy Cheap Speedy Super Fast AZ 24/7 Super Cheap AZ 24/7 Fast The 24/7 Super Fast School Open 24/7 Super Cheap AZ Quick Fast 24/7 AZ First Arizona's Fast Affordable
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School Numbers:	██ ██
Type of Certificate:	Defensive Driving Schools

COMPLAINANT	Name:	Karen Rushing
INVESTIGATION INFORMATION	Complaint Number:	23-D014 through 23-D023
	Investigators:	Jeff Hunt/Pasquale Fontana

Complaint Received:	November 9, 2023
Complaint Forwarded to the Certificate Holders:	December 22, 2023

Response From Certificate Holders:	January 8, 2024
Period of Active Certification:	June 27, 2016 to Present (School █████)
	December 15, 2016 to Present (School █████)
	October 20, 2016 to Present (School █████)
	October 20, 2016 to Present (School █████)
	August 17, 2017 to Present (School █████)
	August 17, 2017 to Present (School █████)
	August 17, 2017 to Present (School █████)
	August 17, 2017 to Present (School █████)

Status of Certification:

Availability of Certificate Holders:

Availability of Complainant:

Report Date:

August 17, 2017 to Present
(School [REDACTED])

August 16, 2018 to Present
(School [REDACTED])

Active

Available

Available

February 3, 2025

ALLEGATIONS:

1. School Nos. [REDACTED] are not in compliance with the interactive format of ACJA § 7-205.

ADDITIONAL FINDINGS:

None.

SUMMARY OF INVESTIGATIVE PROCEDURE:

- Written complaint and documentation submitted by Karen Rushing (“Rushing”).
- Written response and documentation submitted by defensive driving school owners, Joseph and Laura Kerby for School Nos. [REDACTED] (“Schools”).
- Review of applicable Certification and Licensing Division (“Division”) records
- Review of applicable sections of Arizona Revised Statutes (“A.R.S.”), Arizona Codes of Judicial Administration (“ACJA”) § 7-201 and § 7-205, and Arizona Supreme Court Rules
- School Nos. [REDACTED] websites

INTERVIEWS:

1. Laura Kerby

SUMMARY OF FACTUAL FINDINGS OF INVESTIGATION:

24-D014 (Fast Affordable Online Traffic School [REDACTED])
24-D015 (AZ Best Affordable Online [REDACTED])
24-D016 (Super Duper Quick & Easy [REDACTED])
24-D017 (Easy Breezy Cheap Speedy [REDACTED])
24-D018 (Super Fast AZ 24/7 [REDACTED])
24-D019 (Super Cheap AZ 24/7 Fast [REDACTED])

24-D020 (The 24/7 Super Fast School [REDACTED])
24-D021 (Open 24/7 Super Cheap AZ [REDACTED])
24-D022 (Quick Fast 24/7 AZ First [REDACTED])
24-D023 (Arizona's Fast Affordable [REDACTED])

The listed defensive driving schools are owned by Joseph and Laura Kerby. In lieu of 10 individual investigation summaries, the Division has organized these complaints by the individual complaint numbers assigned to each defensive driving school and will present the findings of the investigation in this single investigation summary.

Complaint

On November 9, 2023, the Division received a written complaint from Rushing alleging that School Nos. [REDACTED], and [REDACTED] were not in compliance with the definition of “Interactive Format” according to ACJA § 7-205.

With her complaint, as supporting documentation, Rushing attached screenshots taken from each of the Schools’ respective websites’ “HOW IT WORKS” sections which advertised that there was a student participation test and that students were required to pass the test with an 80% passing rate or higher and if a student scored 79% or lower, the student could take the test only once more. See below:

HOW IT WORKS

This is a 4 hour class. You can log in and out at any time, we save your progress. Class is available 24/7!

When you finish the course, you will take an identity verification and student participation test. You must pass it with 80% or higher. If you score 79% or lower, you can take the test ONLY ONCE MORE.

Don't worry, the questions are very easy IF you were paying attention during the course. During the course we will alert you to write down the image and phrase of each of these questions, so you are ready for the test.

The Division notes that although Rushing submitted the complaints against the Schools on November 9, 2023, Rushing sent an email to the Division on February 8, 2024, stating, “I respectfully withdraw all complaints and request all complaints do not need to be an agenda item.” Under ACJA § 7-201(H)(1)(f), a complainant’s unwillingness, failure to

cooperate, or request to withdraw a complaint “does not abate the processing of any complaint or disciplinary proceeding.”

Rushing did not wish to be interviewed by the Division.

Response to the Complaint

On January 8, 2024, the Division received a written response from Laura Kerby (“Kerby”), for the Schools. Kerby referenced the ACJA § 7-205 definition of “Interactive Format” as, “a format in which the student is required to interact and engage materially with the content, using methods such as a requested keystroke, “drag and drop” of an item, or a mouse-click on a designated portion of the content, which shall occur randomly, in no more than fifteen-minute increments.”

Kerby pointed out that the Schools identified in the complaint do meet this interactive format requirement. She said each defendant is required to answer multiple choice questions after each section “engaging materially” with the course content. Kerby also highlighted that the defendant must answer the question correctly before the participant is allowed to move on to the next section. She said if the defendant does not answer the question correctly, the defendant gets unlimited attempts to answer the question correctly.

In addition to the interactive multiple-choice questions present during every section, Kerby said the defendant “also has to pass the Final Exam (Student Participation Test) [sic] with an 80% or higher score to prove that the defendant was the person who sat through class.” Kerby said this is separate and unrelated to the multiple-choice questions present in every section of the class. She said the defendant gets a total of two tries to pass.

Kerby said the complaint highlighted the paragraph, “When you finish the course, you will take an identity verification and student participation test. You must pass it with 80% or higher. If you score 79% or lower, you can take the test ONLY ONCE MORE.” Kerby said she wanted to point out that the Schools are describing what happens after completion of the course sections, hence the words “When you finish [sic] the course.” Kerby said they are not describing the interactive multiple-choice questions that are present during the course.

Kerby said the person who filed the complaint is not in the Schools’ database as someone who has taken the course. Kerby said if the complainant had taken the course, the complainant would clearly see that the Schools meet the definition of an “interactive format.” Kerby said Defensive Driving Division staff have reviewed and taken “our course” and can confirm that there are interactive multiple choice questions after each section.

Kerby added that if the Division wanted the Schools to update the wording of the website in the “How it Works” tab of the sites that the general public sees before registering, the Schools would gladly do so.

Allegation 1: School Nos. [REDACTED], and [REDACTED] are not in compliance with the interactive format of ACJA § 7-205.

On September 16, 2024, Division staff conducted an interview with Kerby. She provided an explanation of how the Schools are in compliance with the definition of interactive format. Consistent with the information she provided in the response to the complaint, Kerby said after the student reads a chapter or page in the course, the student will be presented with a multiple-choice question pertaining to the information. Kerby emphasized that the student will have to answer the question correctly prior to moving on to the next section in the course. Kerby stated that students are provided multiple attempts to answering the question correctly before moving forward in the course. She emphasized it is not a pass/fail question.

Kerby was asked to explain how the section quizzes appear during the course and how it is interactive for the student. Kerby shared that the question contains 4 “bubbles,” each bubble is an answer option. The student selects an answer and is provided an indication as to whether the answer is correct or not. If the answer is incorrect, the student is able to select a different answer until they arrive at the correct answer. Kerby stated that once a student completes a section, the student is able to click on a “next” button once the timer for that section runs down.

When asked for clarification regarding what is required after the defendant finishes the course, Kerby described that the “final exam” is based on 25 screens that were presented throughout the class but separate from the interactive multiple-choice questions covering the course content. Kerby said the screen that is presented to the defendant during the course will state “write this down. This will be on the final exam.”

Kerby provided a hypothetical example that a picture of a palm tree may appear with the phrase “today is Monday.” She continued her explanation that the final exam will ask the defendant to match the picture with the right phrase. Kerby stated that this is for attendance purposes to verify that the person who sat through the class is the person taking the final exam. Kerby clarified that the exam is unrelated to the course content and is only for attendance purpose. She also clarified that the slides “pop-up” throughout the course and not as part of the content review questions.

Kerby reiterated that the “final exam” is a final step in verifying the student sat through the class.

Kerby provided screenshots of the course interactive multiple-choice questions as well as a screenshot of what appears when a wrong answer is selected. Kerby also provided a screenshot of a sample slide that appears in the course as part of the attendance verification. The sample screenshot shows a picture of a car seat and the phrase “Click It or Ticket” and above the photo it states, “Make sure to write down and mark this image with the phrase below. They will be used in the Final Exam.” Kerby explained their system will randomly select pictures and phrases from a large database to be used for the unique Attendance Test. She continued that each defendant gets different pictures and phrases. See below:

Defensive Driving in Arizona

Quick fast 24/7 Arizona First Affiliated Online Traffic School

Main Menu My Account Logout Select Language

You've completed 4 chapters out of 12. You must complete all chapters, Final Exam and Survey to complete this course.
This course requires 4 hours to complete. You've spent 2 hours 24 minutes 53 seconds on this course so far.

WELCOME TO THE TRAFFIC SCHOOL COURSE

If this is your first visit, please select the introduction to begin the program.

Chapter	Progress
Introduction	Finished 100%
Before You Drive	Finished 100%
Driving Under the Influence	Finished 100%
Traffic Violations and Penalties	Finished 100%
Rules of the Road	Not Started 0%
Traffic Control Devices	Not Started 0%
Intersections, Turns, and Passing	Not Started 0%
Sharing the Road	Not Started 0%
Defensive Driving Techniques	Not Started 0%
Driving on Highways/Freeways	Not Started 0%
Driving in Adverse Conditions	Not Started 0%
Collision Avoidance	Not Started 0%
Final Exam	Not Started 0%

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Here's a screenshot of an interactive multiple choice questions that are asked throughout the chapter. The defendant must pick the correct answer in order to move on to the next page. When defendant first gets to a page, no answer is selected, they have to interact [an](#) manually select an answer. When the incorrect answer(s) are selected, they are prompted to try again. This screenshot is showing the correct answers after selected:

VEHICLE INSPECTIONS AND INSURANCE

If you come to Arizona from a different state, county, or even country, then you may need to have your vehicle inspected. These inspections check for stolen vehicles and for stolen parts that might have been used on your vehicle. Depending on the level of inspection you need, you may go directly to MVD or to an approved third-party provider.

Every vehicle in Arizona must be insured. You must connect with an agent licensed to do business in Arizona. There are minimum levels of coverage you must meet. Consult with your insurance agent to be sure your policy meets the state minimums. Also, check your policy carefully, know what you are covered for and what you are not. Above all, remember that you must carry proof of insurance with you. If you cannot produce it when asked, you will be subject to fines and penalties.

What is the certificate of title?

- ☒ It is a document that shows proof of ownership and identifies a vehicle by its VIN.
- ☐ It is the same thing as a bill of sale.
- ☐ It is the document that shows you have met all licensing and registration requirements.
- ☐ It is a document that attests to the fact that your vehicle is roadworthy.

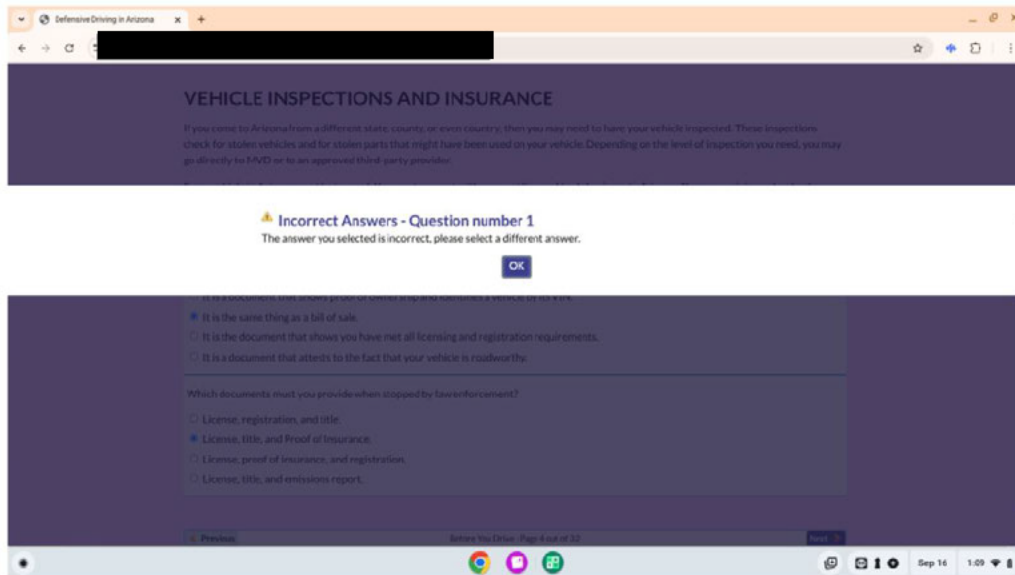
Which documents must you provide when stopped by law enforcement?

- ☐ License, registration, and title.
- ☐ License, title, and Proof of Insurance.
- ☒ License, proof of insurance, and registration.
- ☐ License, title, and emissions report.

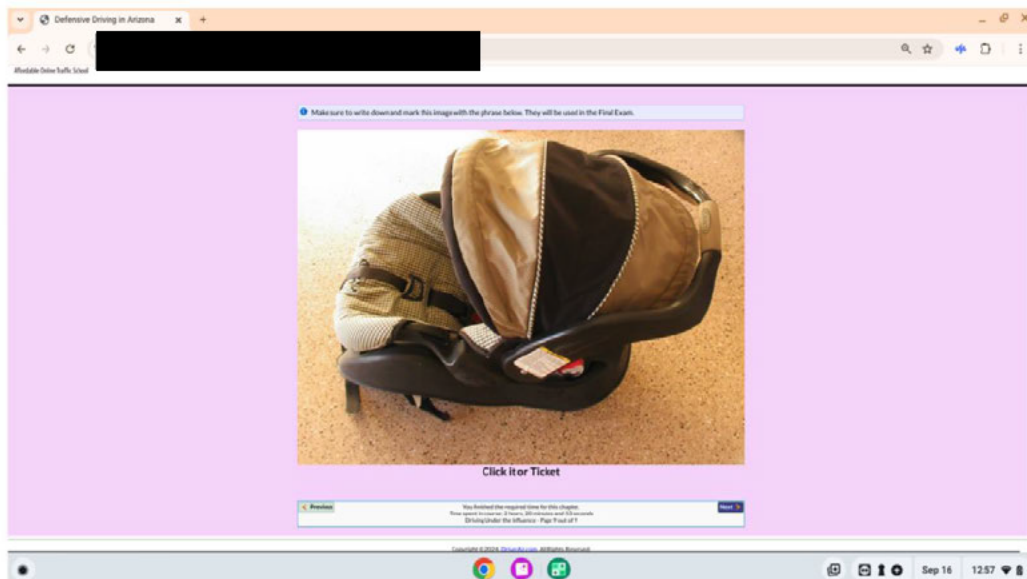
Previous Before You Drive - Page 4 out of 32 Next

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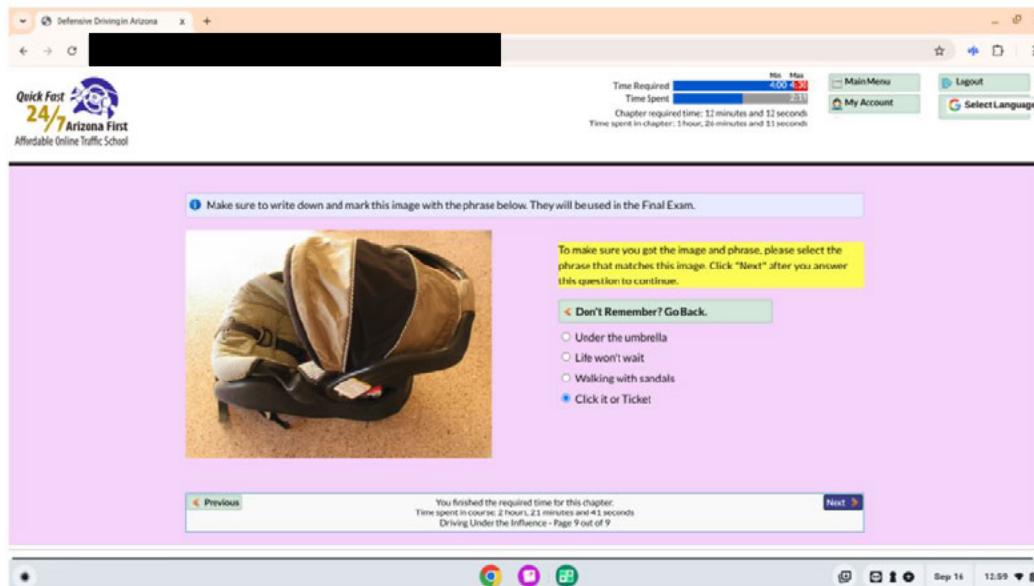
This following screenshot is showing what happens when the defendant selects the wrong answer:



Here is a screenshot of the picture/phrase for the Attendance Test:



and the following page after the defendant clicks on, "Next" is a reminder of what they'll have to select when they take the Attendance Test:



On January 14, 2025, the Division followed up with an email to Kerby asking:

1. What happens if a student successfully completes the defensive driving course, but twice fails the identify verification and participation questions on the test?
2. How and when would a student who fails your final test twice be able to obtain a certification of completion?

Regarding the first question, Kerby replied if a defendant has failed twice and the defendant has a minimum of seven (7) days until court/extension date, the defendant would have the option to take the class in person from a different provider if time allowed the new in-person class. Kerby said they would coordinate with the new school and forward the court diversion fee to the new school. She said the state fee paid by the Schools and the school fee is non-refundable in this scenario. If the defendant decided not to take the class from a different provider in person, or if they do not have time to do that (less than 7 days) the defendant would receive the court diversion amount refunded back to them.

Kerby replied to the second question about students obtaining a certificate of completion after twice failing to verify their identity, by stating, "They wouldn't."

The Division scheduled a follow-up interview with Kerby on January 22, 2025. Kerby did not attend and later stated that she had saved the interview date on the wrong date. In lieu of another interview, Division staff sent an email to Kerby asking her to answer the following questions (answers in bold per original text):

Q: While participating in the identify verification test and the student fails the first time, what specific information is presented to the student that informs the student of the failure?

A: The course states that they didn't pass the Final Exam with a minimum of 80%, and they have one more attempt to take the Final Exam. They have the option to go back to the previous chapters and review the images and phrases before their final attempt at the Final Exam.

Q: After failing the identity verification test the first time, what action is required of the student before the student can retake the test?

A: They are not required to review the chapters, but they are given the option to review the previous chapters in the event they didn't take notes.

Q: After a student fails the verification test the first time, what action/s do the Schools take to facilitate the retaking of the test?

A: The course allows them to take the second attempt right after. It is up to the defendant if they want to review previous chapters or take the second and final attempt right after.

Q: From January 1, 2022 to December 31, 2024, how many students have failed the identify verification test twice and who the Schools referred to an in-person classroom?

A: We've had a number of students fail the test twice, who have opted to get a refund. Either they pay the fine or they contact the in-person school and pay them directly. But we haven't had a student fail twice who chose to have us forward the fee to the in-person school, since they have to register directly with them.

Q: Please provide the names of those affected students and the dates those students failed the identity verification twice and were subsequently referred to an in-person classroom.

A: N/A

Q: If the Schools present a student with 25 images during the course and a student is required to pass by 80% the student must correctly answer 20 of the 25 images. Please confirm that a student must correctly answer at least 20 of 25 images presented and that correctly answering 19 or fewer of the 25 images/verification questions results in a student failing the identify verification test.

A: This is correct.

As to the interactive format, ACJA §7-205(A) defines interactive format as meaning “a format in which the student is required to interact and engage materially with the content, using methods such as a requested keystroke, “drag and drop” of an item or a mouse-click

on a designated portion of the content which shall occur randomly, in no more than fifteen-minute increments.”

ACJA §7-205(F)(24)(d)(5)(n) requires, in part, that students answer three substantive questions concerning the segment just completed correctly before the student can proceed to the next segment.

Consistent with Kerby’s statements, the Schools’ screenshots demonstrate that the Schools are operating in compliance of the interactive format because course takers must engage by answering the three questions after each segment and writing down the images seen throughout the course.

However, the Division has concerns regarding how the Schools manage the identity verification process. The Schools are utilizing an approach based on language that was stricken from the code under Administrative Order 2018-38, effective November 1, 2018. Below is the language stricken in November 2018 and the language that replaced it:

- ~~(m) Refer a student who fails the examination twice to the court of jurisdiction or to a traditional classroom course, time permitting;~~
- ~~(n) Provide a student who fails the examination twice with specific written instructions for the process of registering for a classroom course, and documentation to provide to the classroom school reflecting the student’s failure of the online examination; and~~
- ~~(om) Not issue a student participating in an ADM course a certificate of completion unless the student correctly answered the required number of course participation and identity verification questions. If the student fails the identity verification questions the school must confirm the student’s identity and cause the student to begin the course from the beginning before issuing a certificate of completion.~~

Under the ACJA, Defensive driving schools no longer refer a student who fails an examination twice to a traditional or in-person classroom. Based on Kerby’s statements, the Schools’ websites, and the information submitted by the complainant, Kerby’s Schools have maintained this practice without authority under the ACJA.

On January 15, 2025, the Division reviewed two of the Schools’ [REDACTED] websites’ “How it Works” page which continues to advertise as follows:

HOW IT WORKS

This is a 4 hour class. You can log in and out at any time, we save your progress. Class is available 24/7!

When you finish the course, you will take an identity verification and student participation test. You must pass it with 80% or higher. If you score 79% or lower, you can take the test ONLY ONCE MORE.

Don't worry, the questions are very easy IF you were paying attention during the course. During the course we will alert you to write down the image and phrase of each of these questions, so you are ready for the test.

Since November 1, 2018, ACJA §7-205(F)(24)(d)(5)(m) has required the following:

(m) Not issue a student participating in an ADM course a certificate of completion unless the student correctly answered the identity verification questions. **If the student fails the identity verification questions the school must confirm the student's identity and cause the student to begin the course from the beginning before issuing a certificate of completion. (emphasis added)**

The Schools are continuing to use a pass/fail ratio of 80% which means a student must correctly answer 20 of the 25 images. If the student fails, contrary to the requirement of the code which states, "the school must confirm the student's identity...", the Schools are simply allowing a retake of the identify verification questions. A student failing this twice is referred to an in-person school by the Schools' policy, although Kerby indicates this has not been the case in practice because students have opted to get a refund or paid the court fine.

The Schools' identity verification practices have not been authorized under the ACJA since 2018. The Schools' outdated practice could disadvantage students, especially those taking the course close to the 7-day deadline, those who are led to believe they have to secure an in-person class, or those who choose to pay the fine instead of successfully completing the course. Paying the fine may have been unnecessary if the Schools' practice were to confirm the student's identity and to cause the student to retake the course from the beginning, as required by the code.

Although the Schools are complying with the interactive format, the Schools are in violation of ACJA §7-205(F)(24)(d)(5)(m).

ACJA §7-201(F)(1):

F. Role and Responsibilities of Certificate Holders.

1. Code of Conduct. Each individual certificate holder shall adhere to the code of conduct or standards of conduct, subsection (J) in the applicable section of the ACJA.

ACJA §7-201(H)(6)(a), (k)(6) and (8):

6. Grounds for Discipline. A certificate holder is subject to disciplinary action if the board finds the certificate holder has engaged in one or more of the following:

a. Failed to perform any duty to discharge any obligation in the course of the certificate holder's responsibilities as required by law, court rules, this section or the applicable section of the ACJA;

k. Engaged in unprofessional conduct, including:

(6) Failed to practice competently by use of... unacceptable practices;

(8) Failed to practice competently by reason of any cause on a single occasion or on multiple occasions by performing ...unacceptable client or customer care or failed to conform to the essential standards of acceptable and prevailing practice;

ACJA §7-205(F)(1):

F. Role and Responsibilities of Certificate Holders. In addition to the requirements of ACJA § 7 201(F), each school must:

1. Adhere to the standards in the code of conduct in subsection (J).

ACJA §7-205(F)(24)(d)(5)(m).

24. Comply with the following requirements:

(5) The ADM school shall:

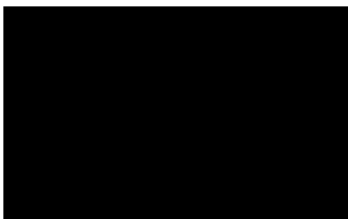
(m) ... If the student fails the identity verification questions the school must confirm the student's identity and cause the student to begin the course from the beginning before issuing a certificate of completion.

Allegation 1 is substantiated.

DISCIPLINARY HISTORY:

None.

SUBMITTED BY:



2/3/2025

Pasquale Fontana for Jeff Hunt Investigator
Certification and Licensing Division

Date

REVIEWED BY:



2/3/2025

Pasquale Fontana, Manager
Certification and Licensing Division Date

REVIEWED BY:



2/3/2025

Aaron Nash, Director
Certification and Licensing Division Date

**ARIZONA SUPREME COURT
ADMINISTRATIVE OFFICE OF THE COURTS
REVIEW AND DECISION OF THE PROBABLE CAUSE
EVALUATOR**

REVIEW AND DECISION OF THE PROBABLE CAUSE EVALUATOR:

Under ACJA § 7-201(H)(5)(a), the deputy director, serving in the capacity of probable cause evaluator under ACJA § 7-201(D)(3)(a), having conducted an independent review of the facts and evidence gathered during the course of the investigation of complaint numbers 23-D014 through 23-D023:

- ☐ Directs division staff to investigate further.
- ☐ Determines probable cause does not exist demonstrating the certificate holder has committed any acts of misconduct or violations of the statutes, court rules, this section, or the applicable section of the ACJA and enters a written finding to that effect as to Allegation(s):
-

- ☒ Determines probable cause exists demonstrating the certificate holder has committed one or more acts of misconduct or violations of the statutes, court rules, this section, or the applicable section of the ACJA and enters a written finding to that effect as to Allegation(s):

1



Jeffrey Selgrade
Probable Cause Evaluator

2/14/2025

Date

**ARIZONA SUPREME COURT
ADMINISTRATIVE OFFICE OF THE COURTS
RECOMMENDATION TO THE BOARD**

***CERTIFICATE
HOLDER
INFORMATION***

Certificate Holders:

Fast Affordable Online
Traffic School
AZ Best Affordable Online
Super Duper Quick & Easy
Easy Breezy Cheap Speedy
Super Fast AZ 24/7
Super Cheap AZ 24/7 Fast
The 24/7 Super Fast School
Open 24/7 Super Cheap AZ
Quick Fast 24/7 AZ First
Arizona's Fast Affordable

School Numbers:

████████████████████
████████████████████

Type of Certificate:

Defensive Driving Schools

RECOMMENDATION TO THE DEFENSIVE DRIVING BOARD (“BOARD”):

It is recommended the Board accept the finding of the Probable Cause Evaluator and enter a finding Fast Affordable Online Traffic, School ██████ AZ Best Affordable Online, School ██████ Super Duper Quick & Easy, School ██████ Easy Breezy Cheap Speedy, School ██████; Super Fast AZ 24/7, School ██████ Super Cheap AZ 24/7 Fast, School ██████ 24/7 Super Fast, School ██████ Open 24/7 Super Cheap AZ, School ██████; Quick Fast 24/7 AZ First, School ██████ and Arizona's Fast Affordable, School ██████ have committed the alleged act(s) of misconduct as detailed in the Investigation Summary, Determination, Probable Cause Review, and Recommendation Report in complaint numbers 23-D014 through 23-D023.

It is further recommended the Board enter a finding grounds for informal disciplinary action exists under Arizona Code of Judicial Administration (“ACJA”) § 7-201(H)(6) for act(s) of misconduct involving ACJA §§7-201(F)(1), 7-201((H)(6)(a), (k)(6) and (8); §§7-205(F)(1), and 7-205(F)(24)(d)(5)(m).

Mitigating factors under ACJA § 7-201(H)(22)(b)(1):

- ☒ [x] The absence of a prior disciplinary record;
- ☒ [x] The absence of a dishonest motive;
- ☒ [x] The absence of a selfish motive;
- ☐ [] Personal or emotional problems;
- ☐ [] A timely good faith effort to make restitution or to rectify consequences of misconduct;
- ☒ [x] Full and free disclosure to the division staff, the board or the hearing officer;
- ☒ [x] A cooperative attitude toward any proceedings;
- ☐ [] Inexperience in the practice of the profession or occupation;

- ☐ Character or reputation;
- ☐ Physical or mental disability;
- ☐ Physical or mental impairment;
- ☐ Delays in the disciplinary proceedings;
- ☐ Interim rehabilitation;
- ☐ Imposition of other penalties or sanctions;
- ☐ Remorse;
- ☐ The remoteness of prior offenses;
- ☐ Other: _____

Aggravating factors under ACJA § 7-201(H)(22)(b)(2):

- ☐ A prior disciplinary record;
- ☐ A dishonest motive;
- ☐ A selfish motive;
- ☐ Multiple offenses;
- ☐ Bad faith obstruction of the disciplinary proceedings by intentionally failing to comply with this section, the applicable section of ACJA, court rules or orders of the hearing officer; (Failure to respond to Division requests sent to a valid point of contact reflects an uncooperative attitude toward the investigation)
- ☐ Submission of false evidence, false statements or other deceptive practices during the discipline process;
- ☐ Refusal to acknowledge wrongful nature of the conduct;
- ☐ Vulnerability of the victim;
- ☒ Substantial experience in the profession or occupation;
- ☐ Indifference to making restitution;
- ☐ Other: _____

It is further recommended the Board direct the Division to issue a Letter of Concern to

Fast Affordable Online Traffic School (School [REDACTED])

AZ Best Affordable Online (School [REDACTED])

Super Duper Quick & Easy (School [REDACTED])

Easy Breezy Cheap Speedy (School [REDACTED])

Super Fast AZ 24/7 (School [REDACTED])

Super Cheap AZ 24/7 Fast (School [REDACTED])

The 24/7 Super Fast School (School [REDACTED])

Open 24/7 Super Cheap AZ (School [REDACTED])

Quick Fast 24/7 AZ First (School [REDACTED])

Arizona's Fast Affordable (School [REDACTED])

SUBMITTED BY:

[REDACTED]

2/14/2025

Aaron Nash, Director Date
Certification and Licensing Division

**ARIZONA SUPREME COURT
ADMINISTRATIVE OFFICE OF THE COURTS
DECISION AND ORDER OF THE BOARD**

DECISION AND ORDER:

The Board having reviewed the above Investigation Summary, Determination, Probable Cause Review, and Recommendation Report, regarding complaint numbers 23-D014 through 23-D023 and finding Fast Affordable Online Traffic, School [REDACTED]; AZ Best Affordable Online, School [REDACTED] Super Duper Quick & Easy, School [REDACTED] Easy Breezy Cheap Speedy, School [REDACTED] Super Fast AZ 24/7, School [REDACTED] Super Cheap AZ 24/7 Fast, School [REDACTED]; 24/7 Super Fast, School [REDACTED]; Open 24/7 Super Cheap AZ, School [REDACTED]; Quick Fast 24/7 AZ First, School [REDACTED] and Arizona's Fast Affordable, School [REDACTED] makes a finding of facts and this decision, based on the facts, evidence, and analysis as presented and:

☐ Request division staff to conduct further investigation;

☐ Refer the complaint to another entity with jurisdiction;

Referral to: _____

☐ Determine no violation exists and dismiss the complaint

☐ with prejudice

☐ without prejudice

☐ Determine no acts of misconduct or violation occurred and no discipline is warranted; however the certificate holder's actions need modification or elimination and issue an advisory letter pursuant to subsection (D)(5)(c)(1)(g);

☐ Enter a finding the certificate holder has violated any provisions of the statutes, court rules, this section, or the applicable ACJA specific sections or subsection (H)(6) and order an emergency summary suspension, pursuant to subsection (H)(9)(d);

☒ Enter a finding the certificate holder has violated any of the provisions of the statutes, court rules, this section, the applicable ACJA sections or subsection (H)(6) and issue an order imposing any or a combination of the following information or formal disciplinary sanctions:

☒ Issue a letter of concern

☐ Issue a censure

☐ Resolve any found acts of misconduct or violations by consent order or other negotiated settlement

- ☐ Place specific restrictions on a certificate
- ☐ Place the certificate holder on probation or a set period of time under specified conditions
- ☐ Mandate additional training for the certificate holder
- ☐ Issue a cease and desist order pursuant to subsection (E)96)
- ☐ Order suspension of a certificate for a set period of time with specific conditions for reinstatement

- ☐ Order revocation of a certificate with specific conditions for reinstatement
- ☐ Assess costs associated with the investigation and disciplinary proceedings; or
- ☐ Impose civil penalties associated with the investigation and disciplinary proceedings.

- ☐ Order the preparation of documents necessary for informal or formal disciplinary actions under subsection (H)(7)(b), (H)(8)(b) or (H)(9)(b)
- ☐ Request the license holder appear before the Board to participate in a Formal Interview, pursuant to ACJA § 7-201(H)(8).
- ☐ Enter a finding the public health, safety or welfare is at risk, requires emergency action, and orders the immediate emergency suspension of the license and sets an expedited hearing for:

Date, Time, and Location: _____

- ☐ Order the filing of Notice of Formal Charges, pursuant to ACJA § 7-201(H)(10).
- ☒ Adopts the recommendations of the Division Director.
- ☐ Does not adopt the recommendations of the Division Director and orders:



Jennifer Curtiss, Vice Chair
 Defensive Driving Board

3/24/25

Date